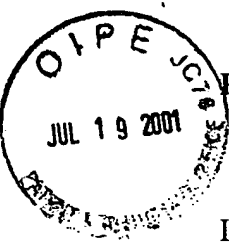


#180
SMC
7/25/01



Practitioner's Docket No. 1098d

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Christie, Joseph Michael; Bahl, Manu Chand; DuRee, Albert Daniel;
Gardner, Michael Joseph, Sbisa, Daniel Charles; Wiley, William Lyle

Application No.: 09/276,042
Filed: 03/25/1999

Group No.: 2642
Examiner: Bill Deane

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JUL 20 2001

Technology Center 2600

For: SYSTEM FOR MANAGING TELECOMMUNICATIONS

Box RCE
Assistant Commissioner for Patents
Washington, D.C. 20231

RESPONSE

Dear Bill Deane:

In response to the Office Action dated February 12, 2001, please enter this amendment and consider the following remarks.

IN THE SPECIFICATION

On page 1, line 5, please replace the paragraph with the following: